

# 2020 Census Program Management Review

# Program Management Processes

## Ann Gwynn Wittenauer, Investment Area 1.0 Lead

## WBS 1.0 Program Management Overview

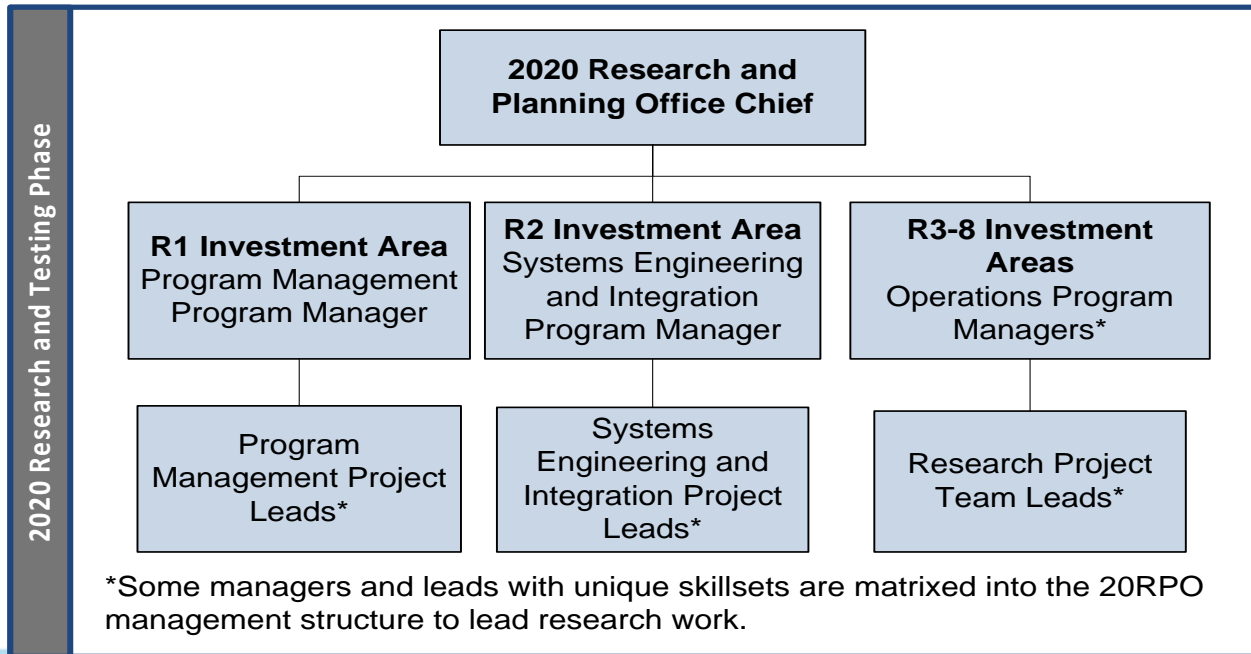
# March 8, 2013



# WBS 1.0 - Program Management (Cont.)

## 2020 Research and Planning Office (20RPO):

- Is responsible for overseeing and managing the Research and Testing Phase of the 2020 Census Program.
- The 20RPO Chief leads the office and is supported by Program Managers for the following Areas: Program Management (PM), Systems Engineering and Integration (SE&I), and Operations (OPS).



Organization Chart for the 2020 Research and Planning Office

# Program Management Work Breakdown Structure

## WBS 1.0 Program Management

### WBS – PM Component

- 1.101 – Strategic Documents
- 1.102 – Program Management
  - Includes Document Management, Change Management, and Knowledge Management
- 1.103 – Governance
- 1.104 – Sourcing and Acquisition Management
- 1.105 – Program Level Research and Testing Management
- 1.106 – Budget Management
- 1.107 – Schedule Management
- 1.108 – Communications and Stakeholder Engagement Management
- 1.109 – Performance Measurement and Management
  - Includes Integrated Program Control
- 1.110 – Human Capital Management
- 1.111 – Risk Management
  - Includes Issue Management



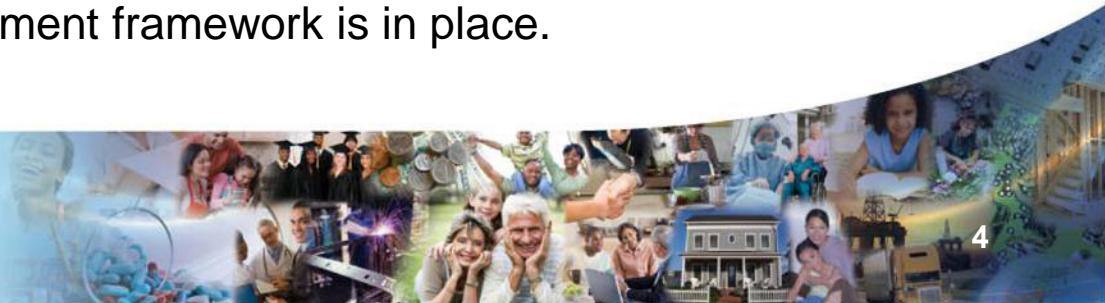
# WBS 1.00 – Program Management

## “Where are we today?”

1. Processes – 47 strategies and plans baselined
2. Tools – in place for process areas where needed
  1. Change Management
  2. Schedule Management
  3. Risk Management
  4. Document Management
3. Training – ongoing....a few recent examples from February:
  1. Risk and Issue Users' Forum
  2. Market Research Training and OCI for Teams
  3. Primavera Upgrade – statusing and reporting enhancements

Some of our processes are new for the decennial program and some are building on what was established for 2010...just 7 years earlier.

The management framework is in place.





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# WBS 1.00 – Program Management

## “How will we get there?”

1. **Continuous Improvement** – underway to inform yearly updates to our PM documentation
  1. Lessons Learned
  2. Internal audits by 2020 Quality Management Staff of Systems Engineering and Integration
2. **Further collaboration** within the Agency and the Directorate ... and alignment
  1. **Tools**
    1. Market Research Repository – IT will implement the 20RPO tool for use across the agency
    2. Share Point – now used for various PM processes, besides Document Management
    3. MS Server and Enterprise Portfolio Management Tool – currently assessing MS Server and testing risk component of EPMT
    4. 2020 Census Internal Dashboard – shared with ACSO for consistent reporting within the 2020 Directorate
  2. **Teams – just a few examples**

Enterprise Market Research Team

Risk Review Board

Budget Working Group







# WBS 1.00 – Program Management

## “What are our immediate goals & constraints?”

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### 1. Dependencies

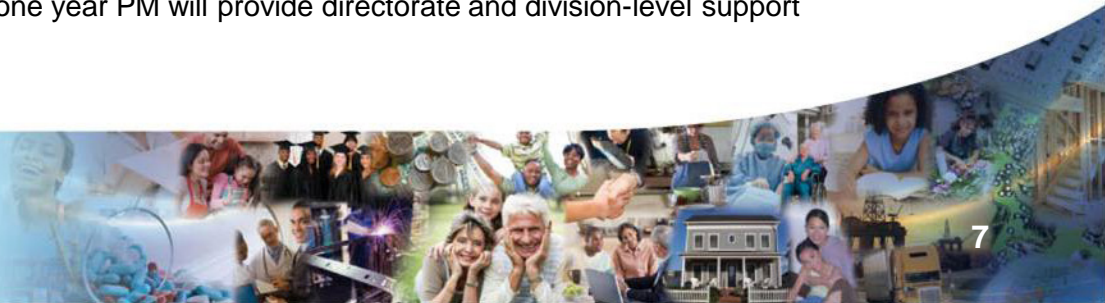
1. IT – continued support for Share Point as we expand our use, e.g, resources once the Microsoft contract ends
2. ORMPE / Cost Estimation and Analysis Modeling Team – bureau-wide approach on how to implement activity based costing and other steps on path to the agency’s implementation of earned value management

### 2. Risks

Resources & Skill sets – budget constraints on staffing and training both for 2020 Program and this specific portfolio

### 3. Near Term Focus Items

1. Completion of the MOUs with participating divisions
2. Governance – initiation of 2020 Decennial Leadership Group and revisions to governance charters
3. Risk and Issue Management -- expansion at the project level (new for 2020)
4. Dashboard – determining appropriate level of measures for R&T work and automating it in on SharePoint
5. Schedule Tool Assessment – what changes will be needed to 2020 business rules if we migrate?
6. Lifecycle Budget and Planning, including submission of the FY 15 budget
7. 2020 Reorganization – in approximately one year PM will provide directorate and division-level support



# WBS 1.00 – Program Management

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Closer look this morning

## WBS – PM Component

- 1.102 – Knowledge Management
- 1.104 – Sourcing and Acquisition Management
- 1.107 – Schedule Management
- 1.109 – Performance Measurement and Management
- 1.111 – Risk Management
  
- 1.105 – Program Level Research and Testing Management  
Lifecycle Budget and Planning

